



## UC Davis Extension

UC Davis Extension Tackles Device Management and Corporate Compliance with MaaS360

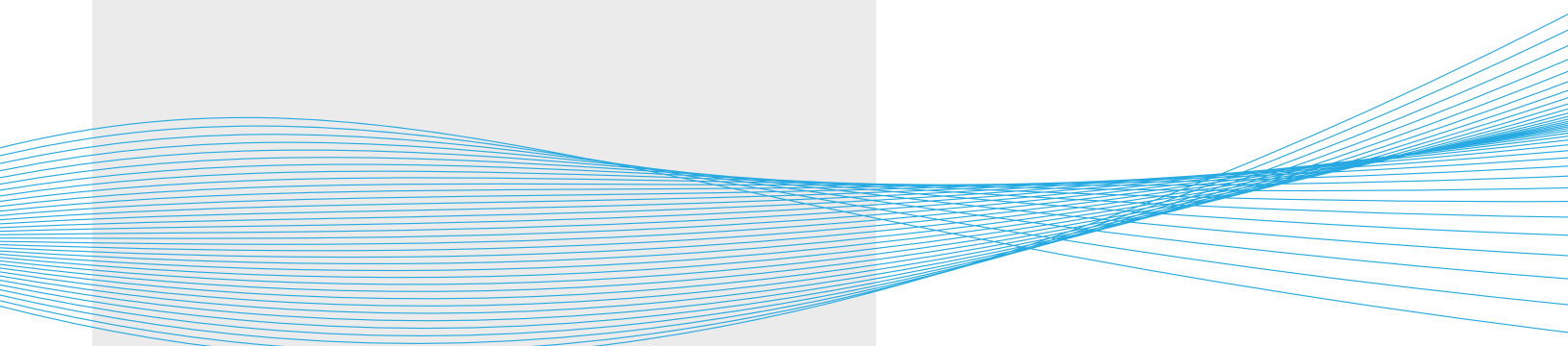


# UC DAVIS EXTENSION

UC Davis Extension had a problem: a lack of visibility into an install base that was often remote, and an understaffed IT department responsible for corporate compliance and device management.

Facilities Resource Specialist Jason Yandel had to be sure all laptops were in compliance with University cyber security guidelines, such as operating system patching and security application updates. But some of the laptops were gone for up to a full month without being seen. Jason estimated that he was spending about 28 hours a week tracking down laptops and performing compliance assessment tasks. This made it virtually impossible to monitor devices and proactively manage hardware and software configurations. To solve the problems of time and endpoint compliance issues, UC Davis Extension turned to the MaaS360 Visibility and Control Services.

*UC Davis Extension is the continuing and professional education arm of the University of California at Davis, an internationally recognized leader in continuing education and international studies for individuals, organizations and communities. For 50 years UC Davis Extension has provided forward thinking, career-focused courses for working professionals. Last year, UC Davis Extension served students in all 50 states and 73 countries, presented nearly 4,100 courses, and registered more than 60,000 enrollments. With its collaborative, solutions-based approach and team of professional instructors, UC Davis Extension creates effective, customized training programs that meet the unique needs of every individual and organization. Their current hardware inventory of training laptops is always on the move.*





## UC Davis Extension

### The Challenge

UC Davis Extension did not have visibility into the state of their devices. This lack of visibility made it both difficult and costly to manage devices, troubleshoot endpoint issues, and support end users.

Many of their laptops were constantly on the go, which presented a problem when it came time to monitor software or hardware status, as well as security software compliance. In addition, there was a risk of having individuals logging into their personal email accounts and saving files to these company laptops. A single person was tasked with the responsibility of keeping track of these devices, and monitoring the overall compliance level.

*“Not only did my cyber securities activities go from roughly 28 hours a week to one hour, but in addition I am now able to show proof of compliance in the MaaS360 reporting”*

### MaaS360 Visibility and Compliance Services

UC Davis Extension chose to implement MaaS360 Visibility and Control Services, managed Personal Firewall service and Data Leak Prevention service, to manage all aspects of their endpoints. The main objective was to promote efficiency and effectiveness in keeping up with the organizational standards. MaaS360 provides hardware inventory tool to show what upgrades had been completed, and what upgrades were needed; what software was being deployed to specific laptops; and which laptops have the capability for future upgrades. In addition to the valuable required visibility and compliance tasks, MaaS360 also provides business intelligence useful in evaluating laptops for Windows 7 readiness.

Jason, who was tasked with this project, deployed the Visibility and Control Services and soon began to work with the MaaS360 application. Prior to using MaaS360, Jason had stacks of papers with the laptop information on them. But with MaaS360 reporting, things began to change. All that information was easily visible in reports that he could bring up with just the click of a mouse button— not a long drawn-out quest to update information on every laptop.

“My inventory was up in the air. Now I have a good tool to go through and see what’s been upgraded and what hasn’t...and even what’s due to be upgraded.”

The software inventory and management aspect of MaaS360 exposed the need to update third party vendor products. For instance, Jason knew which laptops needed to immediately get a patch update or an anti-virus definition update. This was an important component of the University compliance as a whole.

### MaaS360’s Patch Management and Reporting

UC Davis Extension was immediately pleased with the results. Jason saw that “not only did my cyber security activities go from roughly 28 hours a week to one hour, but in addition I am now able to show proof of compliance via the MaaS360 reporting.”

“When it comes time for the cyber security report I can just print off a report...and say everything I have is secure and up to date.”

Instead of finding out about violations after the fact, the IT department now proactively remediates risky situations on all devices.

With MaaS360, UC Davis Extension now has a cloud-based tool that simplifies device management workflows. Tasks that used to be a burden such as checking software inventory, operating system patch management, and compliance assessment are performed on the fly with ease.

UC Davis Extension’s IT department has found that MaaS360 Visibility and Control Services cut cyber security compliance assessment activities by 97%. Their environment is more secure, has fewer uncertainties, and is efficient and cost-effective.

#### For More Information

To learn more about our technology and services visit [www.maas360.com](http://www.maas360.com).  
1787 Sentry Parkway West, Building 18, Suite 200 | Blue Bell, PA 19422  
Phone 215.664.1600 | Fax 215.664.1601 | [sales@fiberlink.com](mailto:sales@fiberlink.com)