The Challenge: Gain control and provide security for new iOS devices

Secure Retail is the payments specialist for the retail and hospitality industries, providing the highest levels of security across hardware, software and network infrastructures, and minimizing business exposure to theft and fraud through physical protection.

Upon replacing corporate-issued BlackBerry Bold devices with iPhones and iPads, the Secure Retail IT team quickly realized the need for a mobility solution to provide the same level of security and management they had in the BlackBerry Enterprise Server. Key functionality requirements included:

- Ability to push apps, documents and multiple policies to devices
- Active Directory integration
- Web browser monitoring and filtering
- Expense and usage reporting
- Device tracking
- Alerts for noncompliance and inappropriate usage

Web research prompted Technical Systems Officer Daniel Clayton to evaluate and test BlackBerry Enterprise Server 10, MaaS360 and Vodafone Secure Device Manager powered by AirWatch.

"MaaS360 clearly stood out because it is so much easier to use in every way. The interface is cleaner and more intuitive. Reporting is simple and includes usage tracking for expense management. And the Secure Browser and container functionality automatically reduce our network vulnerability."
The Solution: MaaS360 for time savings and usage cost control

In only three weeks, Secure Retail began the MaaS360 trial, chose MaaS360 and deployed it. One month later, MaaS360 had provided:

Increased personalization with reduced management time. Daniel and his team have created eight different policies customized according to user type for users’ preferences, email access, Secure Browser, device and roaming lockdown, iPads, etc., but have still been able to reduce the overall time spent managing devices. In addition, enrolling a new iOS device with MaaS360 only takes five minutes, 1/6th of the time required to enroll new BlackBerry devices.

Device usage and roaming savings. “MaaS360 was the only solution we evaluated with real-time reporting for expense management. This was a key factor for us—we wanted to be able to monitor and control usage and roaming to keep costs down. Now we can not only set policies to set limits, but also receive alerts that allow us to intervene immediately.”

Happier employees are more productive employees. Many Secure Retail employees were excited to make the switch from BlackBerry to iOS devices. Daniel has received very positive feedback about improved email performance, a wider range of apps that help increase productivity, and easier contact management for more responsive communications.

Data protection through secure and controlled access. “I wasn’t even expecting the Secure Browser and container features when I originally started looking at MDM solutions. MaaS360 keeps everything our users need for work in a secure environment and fits our mobile security policies.”

Up next: Increased security and compliance with other MaaS360 features. Secure Retail plans to integrate MaaS360 with its Active Directory server to streamline and match actions and rules with its existing directory. Daniel and his team also intend to utilize MaaS360 Document Sharing and Application Management to more securely push, manage and sync content and apps. Lastly, they are looking into applying geo-fencing rules to help enforce location-related compliance.

MaaS360 was the only solution we evaluated with real-time reporting for expense management. This was a key factor for us—we wanted to be able to monitor and control usage and roaming to keep costs down. Now we can not only set policies to set limits, but also receive alerts that allow us to intervene immediately.

– Daniel Clayton, Technical Systems Officer, Secure Retail Limited

For More Information
To learn more about our technology and services visit www.maaS360.com.
1787 Sentry Parkway West, Building 18, Suite 200 | Blue Bell, PA 19422
Phone 215.664.1600 | Fax 215.664.1601 | sales@fiberlink.com